

SOUTH NORTHAMPTONSHIRE COUNCIL NOISE TEAM

Noise complaints we deal with

<u>Neighbour Nuisance</u>	e.g. loud music, parties, barking dogs.
<u>DIY</u>	activities from domestic premises.
<u>Industrial and Commercial Premises</u>	e.g. noisy air conditioning or extractor plant, vehicle deliveries, ice cream chimes, music from licensed premises, bird scarers, motor sports.
<u>Intruder Alarms</u>	from all premises including fire alarms.
<u>Car Alarms</u>	including car stereos when the vehicle is stationary on private property.
<u>Noise from construction sites</u>	e.g. radio, plant equipment.
<u>Anti-social behaviour</u>	e.g. shouting, arguing, door slamming in domestic premises.

Noise complaints we do not deal with

Noise Type	Responsible Authority
Shouting, arguing in the street	<u>Northamptonshire Police</u> Phone - 03000 111 222
<u>Fireworks</u>	<u>Northamptonshire Police</u> Phone - 03000 111 222
Air traffic noise (non-military)	<u>Civil Aviation Authority</u> Phone - 01293 567171
Air traffic noise (military); <u>Military low flying</u>	Exempt
Ambulance/police sirens;	Not actionable by any authority
Children playing	Not actionable by any authority
Day to day activities e.g. conversations, flushing toilets, mowing the lawn, vacuuming at reasonable time of day	Not actionable by any authority

Environmental Protection Team

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